

JT, the CEO of Choice Canning, sent a voice memo to a WhatsApp thread for senior management in November 2023, expressing concern about the length of time between shrimp harvest and production.

[00:00:00] JT: Jacob, rather we renege on the customer, rather than working with this team in our lab room and getting into trouble with the FDA. I'm serious, I'm not – I understand what you're telling me. But this is getting out of hand. I authorized procurement to be reduced.

[00:00:17] JT: Everybody's making money, right from procurement team is making money. Everybody's getting paid. But this is dangerous, Jacob. We are being dragged into fire. Trust me when I say this. I've never seen this in my career. Never.

[00:00:31] JT: So let's not take a soft turn. Rather, renege on a customer, rather than work with this current team that we have. We need to redo this completely